



Dear Guests,

Welcome to Swandown at Cricket St Thomas.

We hope you will have a wonderful time with us whether you are exploring our beautiful countryside or just here to relax. Whatever your interests, there is a magnificent variety of activities for everyone to enjoy.

Please visit our website – www.swandown.net for important information which you should read on your arrival and local information which you may find helpful. We have supplied each lodge with some sachets of tea, coffee and sugar and some milk and biscuits so you can have a cuppa when you arrive! There is an honesty shop in Reception with a few items. Playing cards, games, puzzles and DVD's can be borrowed from Reception.

The pool is open 7am to 7pm, please book a slot using the pool rota outside reception. Please feel free to use your own bikes to enjoy the beautiful scenery at Cricket St. Thomas. The gym and pool facilities at the Cricket St. Thomas hotel are available to adults, please take the leisure club card and blue striped towels with you. Adults are also welcome in the hotel bar. Please check opening times of the leisure club on the notice board in Swandown Reception. Everyone is welcome to wander around the hotel's lakes and gardens which you can access by the church.

We have furnished and equipped the lodges to a high standard. Please leave the lodge as you found it - clean, tidy and with all the bins and recycling bags emptied. Crockery, glasses and cooking utensils should be clean and if you have moved any items to another lodge these must be returned before your departure. A charge will be made for the housekeeper's time for rectifying the above. We will not charge for minor mishaps, however we would be grateful if you could notify us of any breakages.

If you have any urgent requirements please dial 01460 30660. We endeavour to answer all calls but if unavailable please leave a message giving your lodge number, name and the nature of your call and we will respond as soon as possible.

If you have any recommendations to help us improve your stay at Swandown we would be pleased to receive your thoughts. Please email info@swandown.net.

You can find us on Facebook at 'Swandown Lodges at Cricket St. Thomas' for news and updates or see our website www.swandown.net.

From 30th December 2022 Swandown Lodges will no longer be let through Hoseasons. Please book for New Year and next year through Helpful Holidays/Sykes Cottages – visit their website – www.sykescottages.co.uk or ring 01647 403014

Have a fantastic holiday.

Yours sincerely

Swandown Manager